

Annual Comprehensive Audit

As required by the Michigan Credit Union Act, MCCU Bylaws, and rules and regulations governing the operation of credit unions, the annual comprehensive audit and sample confirmation of member accounts was conducted in 2018 by Rehmann. The comprehensive audit covered the period of January 1, 2017 - December 31, 2017.

Election Results

The committee nominated incumbents Ashley Iovieno, Bill Clayborn, and Mike Darling to the Board for three (3) year terms expiring in 2021. No other nominations were received.

Because only one (1) person is nominated for each vacancy, ballots and voting by the membership is not necessary. The Board Secretary has cast a unanimous ballot for election of the persons nominated.

> "Partnering with Members for financial success through service, solutions and education."

Board of Directors

Jay Larson, Chairperson Mike Darling, Vice-Chairperson Mark Garavalia, Treasurer Jerry Baremor, Secretary Bill Clayborn, Director Lisa Damron, Director Ashley Iovieno, Director Douglas Jackson, Director Kelli Scott, Director

Congratulations to the following employees that celebrated Service Anniversaries in 2017:

> 20 Years Silveria Luna-Stepp

15 Years Karen DeKryger Becky Hewitt

10 Years Melissa Sweet

5 Years Kim Dwyer Tim Muckel

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Marshall Community Credit Union Annual Report



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Assets		2016	2017
Loans to Members		\$139,795,016	\$148,794,429
Provisions for Loan Loss		(1,003,925)	(1,073,443)
Investments		21,025,435	20,669,822
Cash on Hand and in Banks		8,946,180	8,589,140
Land and Buildings		4,528,643	4,585,040
Deposit in NCUSIF		1,303,011	1,414,862
Other Assets		4,842,146	4,979,686
	Total	\$179,436,507	\$187,959,536
Liabilities & Equity	Total	¢110,400,001	¢101,000,000
Payables		\$3,565,937	\$4,301,704
Shares		40,814,841	41,045,350
Share Drafts		29,638,024	30,693,588
Certificates		28,703,819	26,485,808
Individual Retirement Accounts		7,772,978	7,709,319
Super Share Accounts		38,457,345	44,917,012
Reserves/Undivided Earnings		30,483,564	32,806,755
Ũ	Total	\$179,436,507	\$187,959,536
Income			
Interest on Loans		\$6,277,968	\$6,708,000
Interest on Investments		304,976	377,583
Other Income		2,649,454	2,851,834
	Total	\$9,232,398	\$9,937,417
Distribution of Earnings			
Dividends		213,467	300,711
Interest Paid		441,302	474,957
Operating Expenses		5,488,558	6,225,013
NCUA Share Insurance Premium Assessment		0	0
Provision for Loan Losses		657,809	665,570
	Total	\$6,801,136	\$7,666,252
Gain (Loss) on Investments		\$67,975	\$67,968
Non-Operating Gain (Loss)		56,258	50,863
Increase (Decrease) in Undivided Earnings		2,555,495	\$2,389,996
Statistics		2,000,100	<i>42,000,000</i>
Members		12,718	13,501
Loans Made During the Year		2,194	2,371
Total Dollar Amount		\$56,905,873	\$49,841,446
Loans Charged Off		143	180
Total Dollar Amount		\$802,804	\$915,844
Recoveries - Loans Charged Off		\$303,731	\$319,792
This Report Certified Correct by Heather Luciani, CEO			

Chairperson Report

The board and employees of MCCU make our highest priorities providing exemplary member service and committing to the betterment of the communities that we serve.

The year 2017 was another successful one for MCCU and our members! MCCU was recognized for the seventh consecutive year with Raddon's Crystal Performance Award, recognizing our credit union nationally for overall performance and member engagement. Bankrate.com once again awarded MCCU with its 5-Star rating, citing strong capital, asset quality, and earnings as contributing factors. MCCU also received the Member XP Best of the Best designation for providing consistently exceptional levels of member service during 2017. This award is independently granted by Member XP based upon specific criteria including member service and ease of use.

Higher deposit rates and rewards, lower loan rates, and lower fees are all areas we focused on to help our members in their journey to financial success. In 2017, MCCU gave back \$1,062,612 to our members in interest, dividends, and Kasasa® Rewards. For 2017, the Credit Union National Association estimated that MCCU's member benefit from lower interest rates on loans, lower fees, and better rates on deposits (excluding Kasasa® accounts) exceeded an additional \$1,000,000.

In addition to Member benefits, we are also focused on being excellent community partners. We do that by volunteering and financially supporting area non-profit organizations, events, community initiatives, and organizations. In 2017 our employees logged 825 volunteer hours, averaging over 15 hours per employee. MCCU contributed over \$60,000 to more than 80 organizations, in addition to in-kind contributions of \$5,000.

MCCU continues to be committed to improving the personal financial skills of the children in our communities. This is accomplished primarily through our CU in School and Student Run Branch partnerships that we've formalized with area schools. These partnerships allow MCCU to engage directly with over 1,200 young MCCU members on monetary goals and money management, along with delivering over fifty classroom financial presentations and Financial Reality Fairs, reaching an additional 950 students in first grade through high school.

We are looking forward to 2018 and some exciting technology changes that we will be offering. Based upon member feedback, in August 2018 we'll be rolling out a new online banking platform to our members. In addition to the current MCCU Online and Mobile Money capabilities you're used to, we'll be adding new features like the ability to link your MCCU accounts to Personal Financial Management tools, Quicken/Quickbooks export capabilities, and enhanced e-Pay functionality., The ability to view pending items and check images, as well as providing mobile-first enrollment capability with your MCCU Mobile App, will all be possible with these enhancements!

Thank you for the trust you put into MCCU, our Board of Directors, and our employees and for allowing us to partner with you to reach your financial goals!

Sincerely,

Jay Larson Board of Directors, Chairperson Heather Luciani Chief Executive Officer